How to Reset Your CUNYfirst Account Password

**Note:** If you forgot your CUNYfirst password and your CUNYfirst challenge questions, you will need to reclaim your CUNYfirst account – see page 2.

1. Go to https://home.cunyfirst.cuny.edu

2. Click on the Forgot Your Password link

3. On the Forgot Your Password page, enter the correct value for either the User ID or CUNY ID and click OK

4. On the Answer To Challenge Questions page, provide your answer to the right of each question and click OK.

5. On the Choose a Password page, enter your Password, Confirm Password and click Ok

   Note: for password policy, click on the click here link

6. After your password is created, the system will display your CUNYfirst Username as well as your CUNY ID

   Note: Click on the Click here to return home link to go back to the CUNYfirst Home Page

7. You can now log in to CUNYfirst using the CUNYfirst Username and the Password you just created.

   For additional information, please go to: http://www.bcc.cuny.edu/CUNYfirst/