

1. Which of the following sources provided you with information that influenced your decision to attend this college? (Select all that apply.)

- My high school counselor
- A high school teacher or college professor
- A private counselor
- The college's admissions office
- An advisor from my former college
- A family member
- A friend
- Information from the college's or CUNY's website
- A visit to the college campus
- Information from a college guide (e.g., US News, Peterson's)

2. Which of the following is your primary goal for attending the college in which you are currently enrolled? (Select only one.)

- To complete a degree
- To prepare for transfer to another CUNY college
- To prepare for transfer to another college outside of CUNY
- To obtain or update job-related skills
- To prepare for a change in career
- To prepare for graduate or professional school
- For self-improvement or personal enjoyment

3. Over the last week (7 full days), about how many hours did you spend doing each of the following? (Select one answer for each.)

	0 hrs	1-5 hrs	6-10 hrs	11-20 hrs	Over 20 hrs
a. Preparing for class (studying, reading, writing, rehearsing, and other activities related to your academic program)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Attending classes and labs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Doing coursework online (Internet research, class-related email or discussion posts, work in Blackboard™ course sites)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Participating in student government-related activities on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Participating in intramural athletics	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Participating in other student activities on campus such as clubs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Providing care for other people (parents, children, spouse, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Traveling to and from campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. Doing volunteer work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. This semester, are you working for pay? (Select all that apply.)  No  Yes, on campus  Yes, off campus

5. Over the last week (7 full days), about how many hours did you spend working for pay (total for all paying jobs)?

- 0
- 1-10
- 11-20
- 21-34
- 35 or more

6. Do you have a computer at home?

- No
- Yes, without an Internet connection
- Yes, with dial-up Internet connection
- Yes, with cable/DSL Internet connection

If Yes, a. Do you have a desktop computer at home?  No  Yes

b. Do you have a laptop computer at home?  No  Yes, with the ability for wireless connectivity  Yes, without the ability for wireless connectivity

7. During the current school year how often have you... (Select one answer for each.)

	Very Often	Often	Occasionally	Never
a. Handed in an assignment using email?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Looked at a course's web page without using Blackboard™?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Found information about registration, testing, or other college-related information online?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Searched online for information for a class assignment?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Used email to communicate with a classmate about an assignment?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Communicated with a professor using email?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Used a computer in a computer lab on campus?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**(Question 7 continued on the next page.)**



7. (continued)

Very Often      Often      Occasionally      Never

- h. Used a computer during a class?
- i. Participated in an online class discussion?
- j. Used a computer at school to do an assignment for school?
- k. Used a computer at home to do an assignment for school?
- l. Used online resources from a CUNY library?
- m. Collaborated online with a classmate on a course project?
- n. Listened to a recorded course lecture on a computer or portable audio device (MP3 player)?

8. Based on your experiences at this college, please indicate your agreement or disagreement with the following statements about course offerings. (Select one answer for each.)

Strongly Agree      Agree      Neutral      Disagree      Strongly Disagree

- a. I would like the college to offer more courses in the evening.
- b. I would like the college to offer more courses on the weekend.
- c. I would like the college to offer more early morning courses (8 AM or earlier).
- d. Generally, courses are offered at times when I can take them.
- e. I would like the college to offer more courses online.

9. Based on your experiences at this college, please indicate your agreement or disagreement with the following statements. (Select one answer for each.)

Strongly Agree      Agree      Neutral      Disagree      Strongly Disagree

- a. My college provides adequate advisement in choosing a major.
- b. My college encourages students to study together.
- c. My college encourages me to connect what I learn in one course with other courses.
- d. My college encourages me to take independent studies with faculty.
- e. My college encourages students to attend full-time.
- f. My college encourages participation in campus activities.
- g. My college has clearly communicated the requirements for the degree I am pursuing.

10. This semester, were you able to register for every course you wanted to take?  Yes (SKIP to #13)       No (Continue with #11)

11. I could not register for... (Select all that apply.)

- A course that would have satisfied a "Gen Ed" (distribution or core) requirement
- A course required to enter my major
- A course required for my major, itself
- An elective course (neither a "Gen Ed" nor major requirement)

12. Which of the following best describes the reason you were not able to register for that course? (Select one only.)

*If you selected more than one response for #11, answer this question for the first one you selected.*

- No seats were available at any time
- Seats were available but not when I could take the class
- Seats were available but not when I wanted to take the class
- I could not get the necessary permission to take the class
- The course was not offered at all this semester

13. Thinking about all of the courses you are taking this semester, please indicate your level of satisfaction with each of the following.

(Select one answer for each.)

Very Satisfied      Satisfied      Neutral      Dissatisfied      Very Dissatisfied

- a. Availability of faculty outside of class
- b. Frequency of feedback from faculty about your course performance
- c. Quality of feedback from faculty about your course performance
- d. Level of faculty preparedness for class
- e. Ability of faculty to communicate clearly

14. Indicate your level of satisfaction with each of the Administrative Services listed below. If you have not used the service, fill in the circle in the last column. (Select one answer for each.)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know/ Not Applicable
a. Registration procedures	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Testing office	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Financial aid services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Billing and payment procedures	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Admissions process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15. Indicate your level of satisfaction with each of the Computer Services listed below. If you have not used the service or it is not available at your college, fill in the circle in the last column. (Select one answer for each.)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know/ Not Applicable
a. Campus computing in general	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Computer lab hours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Availability of computer labs on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Availability of computers on campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Availability of wireless internet access	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. Indicate your level of satisfaction with each of the Academic Support Services listed below. If you have not used the service or it is not available at your college, fill in the circle in the last column. (Select one answer for each.)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know/ Not Applicable
a. Academic advising	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Tutoring services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Library facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Library services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Library collections (books, periodicals, online library resources, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Science laboratories	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Learning labs (writing/language/math)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Study areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. Indicate your level of satisfaction with each of the Student Services listed below. If you have not used the service or it is not available at your college, fill in the circle in the last column. (Select one answer for each.)

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know/ Not Applicable
a. Personal counseling (not academic counseling)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Athletic facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Intramural athletic offerings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Career planning and placement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Student health services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Child care services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Services for students with disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Services for international students	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. Veteran Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j. Women's Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
k. Student Government	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
l. Condition of buildings and grounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
m. Campus security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

18. If you could start college over, would you choose to attend this college? (Select one.)

- Definitely Yes   
  Probably Yes   
  Probably No   
  Definitely No

