## **Targeted areas for BCC Improvements**

Summary Based on Middle States 2009 Self- Study and Evaluation Team Recommendations

- Accountability in all business practices, ensuring transparency, effective checks and balances, disclosure, and oversight
- Advisement and academic supports targeted to specific student needs.
- Assessment practices resulting in improved student learning and institutional effectiveness.
- Capital fundraising to address infrastructure demands
- Clear communications with and about students
- Currency of curriculum in the context of workplace and transfer expectations
- Decision-making based on evidence and analysis
- First-year learning objectives and experiences for all new students
- General Education coordination and assessment
- Human resource management and performance appraisal processes
- Operational Plans for strategies and projects that include clearly articulated timelines, accountabilities, anticipated outcomes and follow-up mechanisms.
- Oversight of institutional plans, processes, programs and governance decisions