


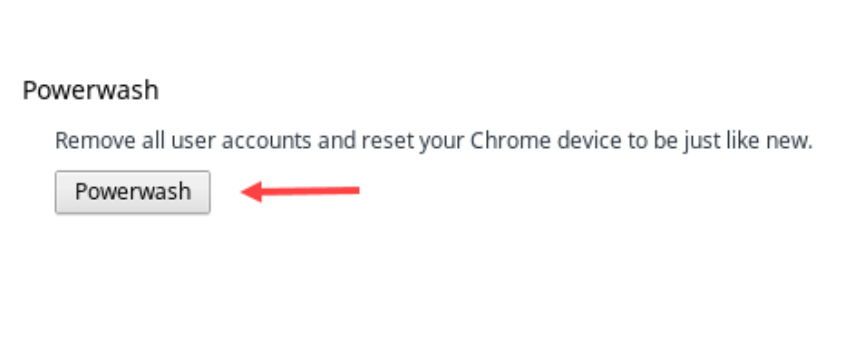
STUDENT LOANER DEVICE

Dell Chromebook 3100 Factory Reset (*Powerwash*)

Before you reset your Dell Chromebook 3100, make sure to back up your files. BCC IT is **NOT** responsible for any loss of data and backing up your files.

A factory reset will **erase ALL** the information on the Chromebook. Before you to reset the Chromebook, make sure to back up your files on Google Drive or an external hard drive.

There are two ways of resetting your Chromebook.

Method 1: Powerwash your Chromebook from the browser (<i>Google Chrome</i>)	
<ol style="list-style-type: none"> 1. Open the Goggle Chrome browser 2. Click on the menu, which is represented by three vertical dots at the top right 	
<ol style="list-style-type: none"> 1. A drop-down page should appear and you need to click on Settings 2. Scroll down click on Advanced, once clicked, the list will expand. 3. Scroll down and click on Powerwash 4. A pop-up window will appear, click on Restart 	 <p>Powerwash</p> <p>Remove all user accounts and reset your Chrome device to be just like new.</p> <p>Powerwash ←</p>

Method 2: Powerwash your Chromebook from the Login Screen
<ol style="list-style-type: none"> 1. Sign out of the Chromebook 2. Press and hold Ctrl + Alt + Shift + r 3. Select Restart 4. In the box that appears, select Powerwash 5. Continue 6. Follow the steps that appear