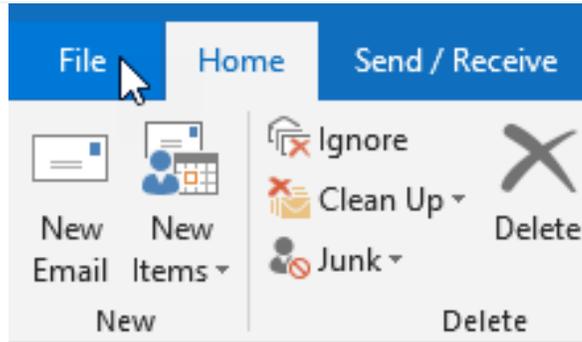
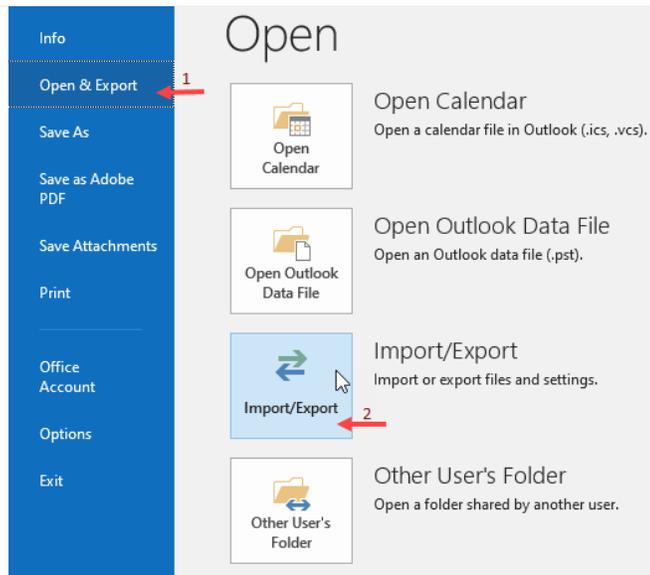


# Backing Up Your Email Account Using Outlook 2013/2016/2019 for Windows

1. Login into Outlook. Once logged into Outlook, click on the **File**.

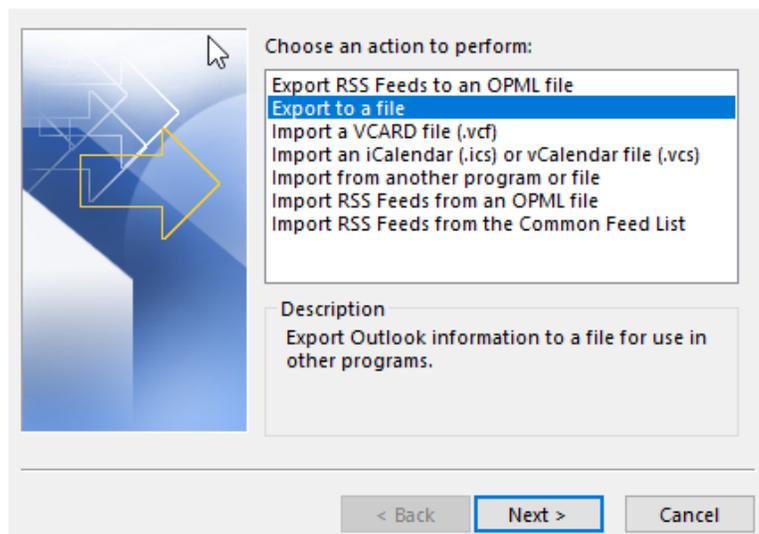


2. From the **File** menu, click on **Open & Export** and select **Import/Export**.



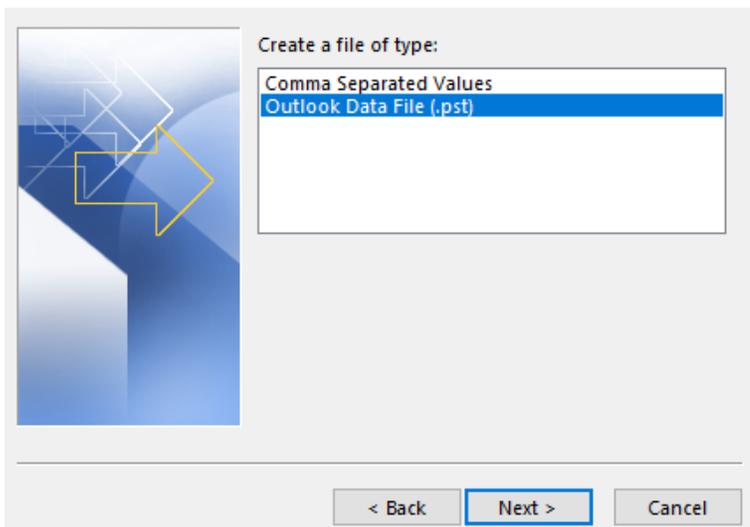
3. From the **Import and Export Wizard**, select **Export to a file** and click on **Next**.

## Import and Export Wizard



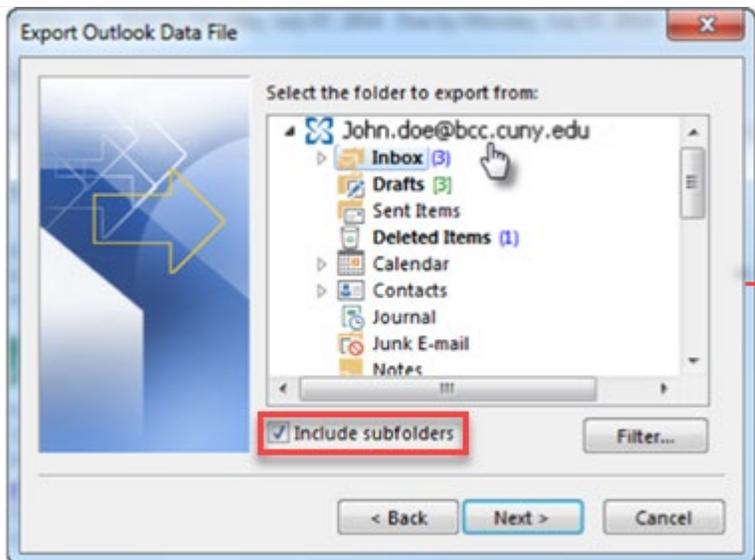
4. Select Outlook Data File (.pst) and click on Next.

#### Export to a File

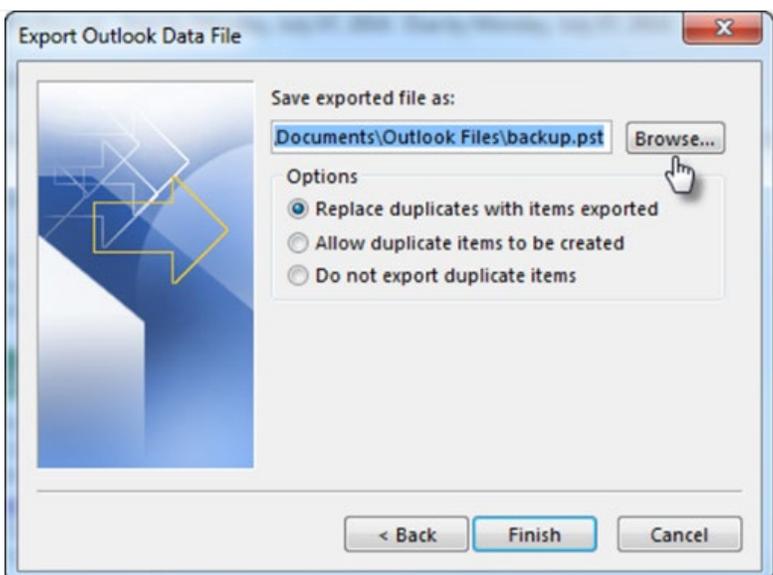


5. On the **Export Outlook Data File** window, **select** the folder you want to export. **For example:** John.doe@bcc.cuny.edu, and **click on Next.**

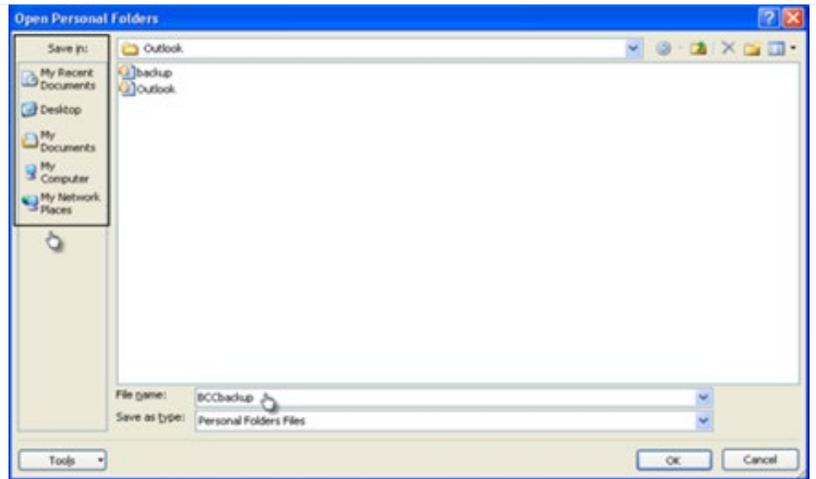
**Note:** Check on **Include subfolders** (at the bottom of the window) to include all sub items contained within the folder you chose to export. Click on **Next.**



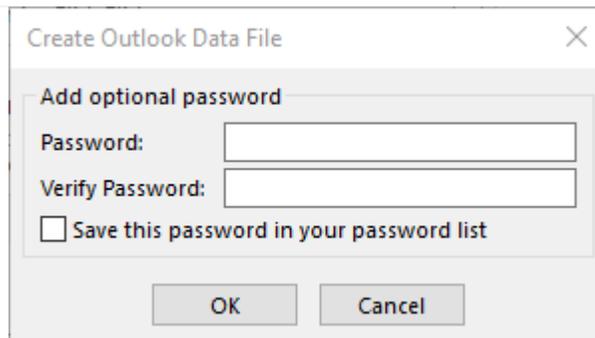
6. Select **Replace duplicates with items exported**, then click on **Browse** button to choose the location where you will be saving your file.



7. Choose where you want to save the file. Click on **OK**. Choose **where you want to save the file**. Your back up can be saved on **your desktop, an external HDD or USB**. **Note:** If you wish to rename the file, you can do so by typing a new name on the **File name** field. For example, *BCCbackup*



8. **Do NOT** set a password. Click on **OK**. This may take a few minutes based on how much data is in your mailbox.



9. At the Export Outlook Data File window, click on **Finish**.

