

Welcome to the Financial Aid Virtual Counter at Bronx Community College. The Financial Aid Virtual Counter will be available to students, faculty and staff and will provide financial aid assistance with general questions, verification status, FAFSA and TAP applications, scholarships and more. You will be able to access this interactive tool via ZOOM. When you access the virtual front counter on ZOOM you will be placed in a waiting room until the host lets you in and then you will be greeted by a financial aid representative.

**Join Financial Aid Virtual Counter on ZOOM Mondays 11am- 6:30pm**

<https://us02web.zoom.us/j/81085029097>

Meeting ID: 810 8502 9097

**Passcode:** 606738

Dial by your location

+1 646 558 8656 US (New York)

+1 301 715 8592 US (Germantown)

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+1 669 900 9128 US (San Jose)

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Find your local number: <https://us02web.zoom.us/j/kbdkjj17S>

**To access Zoom you will need to do the following:**

Go to <https://cuny.zoom.us> and choose **Sign in**. You should be taken to the familiar CUNY login prompt where you enter your [firstname.lastnameNN@login.cuny.edu](mailto:firstname.lastnameNN@login.cuny.edu) login credentials and you should be able to successfully reach your licensed ZOOM account.

If you experience any issues logging in, please contact the Technology Service Center (*IT Service Desk*) at [tsc@bcc.cuny.edu](mailto:tsc@bcc.cuny.edu) or 718 289 5969.