

Welcome to the Financial Aid Virtual Counter at Bronx Community College. The Financial Aid Virtual Counter will be available to students, faculty and staff and will provide financial aid assistance with general questions, verification status, FAFSA and TAP applications, scholarships and more. You will be able to access this interactive tool via ZOOM. When you access the virtual front counter on ZOOM you will be placed in a waiting room until the host lets you in and then you will be greeted by a financial aid representative.

**Join Financial Aid Virtual Counter on ZOOM**

<https://us02web.zoom.us/j/81085029097>

Meeting ID: 810 8502 9097

**Passcode:** 606738

Dial by your location

+1 646 558 8656 US (New York)

+1 301 715 8592 US (Germantown)

+1 312 626 6799 US (Chicago)

+1 669 900 9128 US (San Jose)

+1 253 215 8782 US (Tacoma)

+1 346 248 7799 US (Houston)

Find your local number: <https://us02web.zoom.us/j/81085029097>

**To access Zoom you will need to do the following:**

Go to <https://cuny.zoom.us> and choose **Sign in**. You should be taken to the familiar CUNY login prompt where you enter login credentials your **firstname.lastnameNN@login.cuny.edu** and you should be able to successfully reach your licensed ZOOM account.

If you experience any issues logging in, please contact the Technology Service Center (*IT Service Desk*) at [tsc@bcc.cuny.edu](mailto:tsc@bcc.cuny.edu) or 718 289 5969.