



Help us *help you!*

The newly created ***Office of Customer Solutions and Retention Services (CSRS)*** asks that you join us for a series of focus groups. Focus groups let our Administration know what students are thinking and feeling about the College. This is one of the best ways to help the College respond to students' needs.

CSRS's Bronco "Can you hear me now" focus group session series is being sponsored by the Division of Student Success. Two separate sessions (12-12:45pm and 1-1:45pm) will be held on each of the following dates. Lunch will be provided along with door prizes.

- ***March 27, 2025*** for students held in Loew Hall 200.
- ***April 10, 2025*** for students held in Loew Hall 200.
- ***April 29, 2025*** for students held in Loew Hall 200 and Hyflex.

**RSVP to customer.solutions@bcc.cuny.edu.
Register on time, there will be limited seating.**

