Self-Service Account Management (SSAM)

Change Your Password
Change the password for your Bronco ID (you must know your Bronco ID or CUNYfirst ID and your current Bronco password)

1. Enter either your Bronco ID (fname lname) - OR -
   your CUNYfirst ID and click the Next button.

2. Enter your current password.

3. Enter and confirm your new password.

4. Click the Submit Change button.

Password Change

*** If this is your first time using this feature, you must claim your Bronco ID first. Click here to claim your account.

Please provide the required information in the following fields to change your password.

* Denotes required field

Bronco ID: (firstname.lastname)
jane.doe@stu.bcc.cuny.edu

OR

CUNYfirst ID: (8 digit CUNYfirst EMPLID)
8-Digit CUNYfirst ID (EMPLID)

^Current Password:

* New Password:

^Confirm New Password:

Password Requirements

*Password cannot be the same as any of the 4 previous passwords used
*Must be at least 8 characters long
*Must contain at least 3 of the following 4 categories:

1. at least one uppercase letter (A-Z)
2. at least one lowercase letter (a-z)
3. at least one digit (0-9)
4. at least one special character (−@#$%^&*“’+=!|{},():"<>?){

Please note that your Bronco Password expires every 180 days, but you can change it at any time.

Submit Change