Self-Service Account Management (SSAM)

Claim Your Account
New Students, Faculty, Staff - Claim your Bronco Identity, register your challenge questions and set your password

1. **Enter the required information and click the Next button**

2. **Provide Answers to the (5) challenge questions and click the Next button.**

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**Claim Your Bronco Identity**

Please provide the required information in the following fields to claim your Bronco account.

* Denotes required field.

- **First Name:**
- **Last Name:**
- **DOB:**
- **CUNYfirst ID:**

Forgot your CUNYfirst ID? Click here to login to your CUNYfirst account to obtain it.

**Next**

**Register Your Challenge Questions**

- **Question 1:** What is your favorite color?
  **Answer:** Blacc

- **Question 2:** What is your city of birth?
  **Answer:** Queens

- **Question 3:** What is your favorite movie?
  **Answer:** A Beautiful Mind

- **Question 4:** What was the name of the first school you attended?
  **Answer:** PS888

- **Question 5:** What is your favorite food?
  **Answer:** Sushi
3.

a. **Enter** and **confirm** your new password.

b. **Read** the CUNY Policy on Acceptable Use of Computer Resources by **scrolling down**.

c. **Check** that you have read, understand, and agree to the terms and conditions.

d. Click the **Next** button

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**Create a New Password**

Enter a new password:

********

Re-enter the password:

********

**Password Requirements**

*Password cannot be the same as any of the 4 previous passwords used*

*Must be at least 8 characters long*

*Must contain at least 3 of the following 4 categories:

1. at least one uppercase letter (A-Z)
2. at least one lowercase letter (a-z)
3. at least one digit (0-9)
4. at least one special character (=!@#$%^&*()<>?/)

Please note that your Bronco Password expires every 180 days, but you can change it at any time.

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Approved by the Board of Trustees on January 29, 2007, Cal. No. 4.D., with amendments approved on June 25, 2012, Cal. No. 5.A. and June 29, 2015, Cal. No. 5.A.

By submitting this form, you acknowledge that you have read, understood, and agree to the terms and conditions.

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